



System Engineer Level 2

Position Overview:

The Systems Engineer Level 2 understands business processes, leading enterprise system technologies and tools for analysis, design and implementation of computer information systems. Responsibility will be to work with a team of Developers with a primary focus on the analysis, design and management of computer-based information systems such as web sites, ERP, and database applications.

This is a full time position reporting to the Business Services Manager

Job Functions

- Web design / development / administration
- ERP analysis and consulting
- Database application development / administration
- Business analysis
- Network design and administration
- Management of information systems projects
- Develop internal processes, documentation and continuous improvement
- Answer questions and offer advice within your ability
- Stay current on technology trends
- Continuously look for opportunities to up sell and grow E3 business
- Maintain a high level of customer service and build strong positive relationships
- Maintain a clean and orderly work area
- Ensure that work orders are filled in an efficient manner
- Complete all tasks within budgeted and allowed time or faster
- Ensure all tasks are completed in a quality, error free manner
- Perform all other tasks and duties as may be assigned

Measures of Performance

- Attendance and punctuality record
- Quality of work performed consistently
- Compliance with company policies and procedures
- Cooperation with management, customers, and other employees
- Develops and demonstrates teamwork
- All orders are completed properly and efficiently
- Customer satisfaction is maintained at a high level – customer feedback
- Contributes to the overall profitability of the department – billed hours
- Meets or exceeds monthly billed hours goal



Technical Skill Set:

- Solid understanding of Website Development and proficiency in HTML, CSS, and JavaScript
- Solid understanding of Content Management Systems – Drupal and DotNetNuke
- Solid understanding and proficiency using OOP (Object Oriented Programming)
- Solid understanding and proficiency using Database Design Concepts and Structure
- Solid understanding and proficiency using SQL Language and Database Administration software for MSSQL Server and MYSQL
- Solid understanding and proficiency using LAMP (Linux, APACHE, MYSQL, PHP) environment
- Solid understanding and proficiency using WISA (Windows, Internet Information Services, Microsoft SQL Server, ASP.NET – VB and C#) environment
- Solid understanding of DNS (Domain Name System) and working knowledge of Domain Transfers, Website Migrations, and E-mail Migrations
- Working knowledge of AJAX technology and frameworks
- Working knowledge of XML and XSLT Transformations
- Working knowledge of SEM (Search Engine Marketing)
- Experience supporting and integrating ERP (Enterprise Resource Planning) Systems
- Technical qualifications satisfy Network Engineer Level 1 job requirements

Education

Bachelors in Computer Science, Information Technology, or Management Information Systems or equivalent area of study, or 5 years of equivalent education and/or experience.

About E3 Technologies

E3's mission is to assist companies with the planning (Evaluate), implementation (Execute), and maintenance (Evolve) of their computing and communication infrastructure. We specialize in providing small to medium size businesses with a comprehensive set of computing solutions. Our affordable network solutions are tailored to our customer's specific needs which make it easy for them to concentrate on their core competencies, helping them to reach their goals and be successful.

Our objective is not only to assess our clients' current IT environment and make the necessary recommendations for improvement, but to also assist in the development of a strategic plan to implement those recommendations. A company's future success depends on making the right strategic decisions today